



Ref: HAF/19/01040

Ms Alison Sandy  
FOI Editor  
Seven Network (Operations) Ltd  
560 Sir Samuel Griffith Drive  
MOUNT COOT-THA QLD 4066

By Email: [ASandy@Seven.com.au](mailto:ASandy@Seven.com.au)

Dear Ms Sandy

I refer to your application under the *Freedom of Information Act 1991* (the Act), and the SA Housing Authority's (the Authority) determination of 4 December 2019.

In that correspondence you were advised that the Authority had determined to release one document, consisting of six tables, to you in full and the release of that document was dependent upon the receipt of a payment of \$579.60 for processing costs.

Your cheque for that amount was received in this office on 16 December 2019 and I enclose a copy of the receipt and the relevant document for your records.

During the scoping process, the Authority's Data and Reporting team created a two page spreadsheet containing six tables, consisting of information requested within the scope of your amended application. Please refer to the notes provided in each table for additional explanation.

Table 1 relates to your point 1 and consists of data relating to bonds issued within the requested time period and is based on the date that the bond was issued. It should also be noted that each requested assistance is counted separately and differs from the number of customers who are only counted once.

Tables 2 and 3 relate to your point 2 and contains information about the value of bonds released and the amounts in Table 3 include the information contained in Table 2. It should also be noted that Table 3 shows the value of bonds that were released in the requested years, irrespective of when the bond assistance was provided to the customer and does not correlate to Table 1.

In respect to point 4 of your amended application, the information provided in Table 4 relates to the number of bonds a customer has received in the requested time period and is based on the date the bonds were issued.

Table 5 lists the total debt value of all customers who have received one or more bonds between 1 July 2017 and 30 June 2019, **and** have an outstanding debt as at 31 October 2019. Housing SA applies a consolidated 'One Debt' policy for all debts incurred by customers and is unable to provide a breakdown of individual components of customers' debts.

In the event that a customer's bond is partially or fully forfeited, the Authority pays the claim to the real estate agent or landlord, and raises a debt against the customer for the amount claimed.

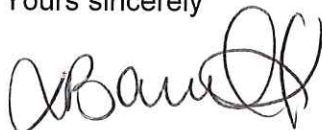
Table 6 consists of information relating to the number of bonds approved and issued in the same year within the requested time frame and is based on the bond application date. Please note that this table shows the number of bond applications submitted in each financial year and subsequently approved, as well as the number of customers who had had applied for a bond and the bond subsequently issued. It does not correlate to the number of assistances provided.

In accordance with the requirements of Premier and Cabinet circular PC045, details of your FOI application and the documents to which you are given access, may be published on the agency's disclosure log. A copy of PC045 can be found at <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars>.

If you have any question in relation to this matter, please contact this agency's FOI Officer on telephone (08) 8207 0239 or by email at [HousingFreedomofInformation@sa.gov.au](mailto:HousingFreedomofInformation@sa.gov.au) If you disagree with publication, you will need to advise the FOI Officer within two weeks of the date of this determination.

The Authority's reference number is shown above and you should quote this number in any further correspondence concerning your application.

Yours sincerely



Lisa Barrett  
**Accredited FOI Officer**  
**Manager, Office of the Chief Executive**  
**SA Housing Authority**

16/12/2019



## Housing SA Bonds

Data run on 20 November 2019 for reporting period: 01 July 2017 - 30 June 2019

NOTE: PR Connect was implemented in October 2016 resulting in bonds being assessed individually for couples.

**Table 1: Bonds issued**

\* Counts the Type of Assistance Provided NOT the number of customers provided with assistance, if multiple assistances are provided at the same time to a customer, each type of assistance is counted separately  
 ^ Counts the number of customers provided assistance. If a customer receives multiple assistances they are only counted once per year  
 ~ Totals the amount of assistance provided for each Type of Assistance Provided.  
 Data in this table is based on the bond issued date

Financial Year	Bond Type	Assistances *	Customers ^	Bond Value ~
2017 - 2018	Bond Guarantee	20,282	19,111	\$20,393,414
	Cash Bond	72	72	\$30,835
	<b>Total</b>	<b>20,354</b>	<b>19,183</b>	<b>\$20,424,249</b>
2018 - 2019	Bond Guarantee	18,502	17,516	\$19,075,695
	Cash Bond	0	0	\$0
	<b>Total</b>	<b>18,502</b>	<b>17,516</b>	<b>\$19,075,695</b>

**Table 2: Value of bonds released where the bond was issued in the same year**

Total is the sum of all Bond Value released and not released  
 Total relates to Bond Value in Table 1  
 Data in this table is based on the bond issued date

Financial Year	Bond Type	Bonds Released			Not Released	Total
		To Housing SA	To The Landlord or Agent	To The Tenant		
2017 - 2018	Bond Guarantee	\$5,665,724	\$4,515,378	\$0	\$10,212,312	\$20,393,414
	Cash Bond	\$4,043	\$25,522	\$1,270	\$0	\$30,835
	<b>Total</b>	<b>\$5,669,767</b>	<b>\$4,540,901</b>	<b>\$1,270</b>	<b>\$10,212,312</b>	<b>\$20,424,249</b>
2018 - 2019	Bond Guarantee	\$1,949,896	\$1,895,499	\$0	\$15,230,300	\$19,075,695
	Cash Bond	\$0	\$0	\$0	\$0	\$0
	<b>Total</b>	<b>\$1,949,896</b>	<b>\$1,895,499</b>	<b>\$0</b>	<b>\$15,230,300</b>	<b>\$19,075,695</b>

**Table 3: Value of all bonds released**

Value of bonds released regardless of when the assistance was provided  
 Values include information presented in Table 2  
 Data in this table is based on the bond release date

Financial Year	Bonds Released			Total
	To Housing SA	To The Landlord or Agent	To The Tenant	
2017 - 2018	\$13,050,350	\$8,335,743	\$1,270	\$21,387,362
2018 - 2019	\$12,026,659	\$7,554,773	\$0	\$19,581,432

**Table 4: Bonds issued per person**

Data in this table is based on the bond issued date

Customers issued with:	2017 - 2018	2018 - 2019
one bond	18,066	16,597
two bonds	1,069	862
three bonds	43	48
four bonds	4	8
five or more bonds	1	1

**Table 5: Customer who received a bond(s) and also have a current Housing SA debt**

These customers received one or more bonds between 1 July 2017 and 30 June 2019 and have a debt as at 31 October 2019

It does not relate to their debt status at the time the bond was given.

Due to Housing SA's 'One Debt' Policy we are unable to ascertain exactly what the outstanding debt relates to.

Customers with Debt as at:	Customers	Debt Value
31 October 2019	4,530	\$6,030,266

**Table 6: Number of bonds approved and issued in the same year**

Number of customers who applied for a bond and were approved.

Number of customers who applied for a bond and were issued.

This is based on bond application date and cannot be compared with assistances provided

Financial Year	Bond Type	Bonds Approved		Bonds Issued	
		Applications	Customers	Applications	Customers
2017 - 2018	Bond Guarantee	21,673	20,135	20,315	19,153
2018 - 2019	Bond Guarantee	19,748	18,447	18,491	17,530