

YOUR 5 minute guide

SA Housing Authority Strategic Plan 2020-2025

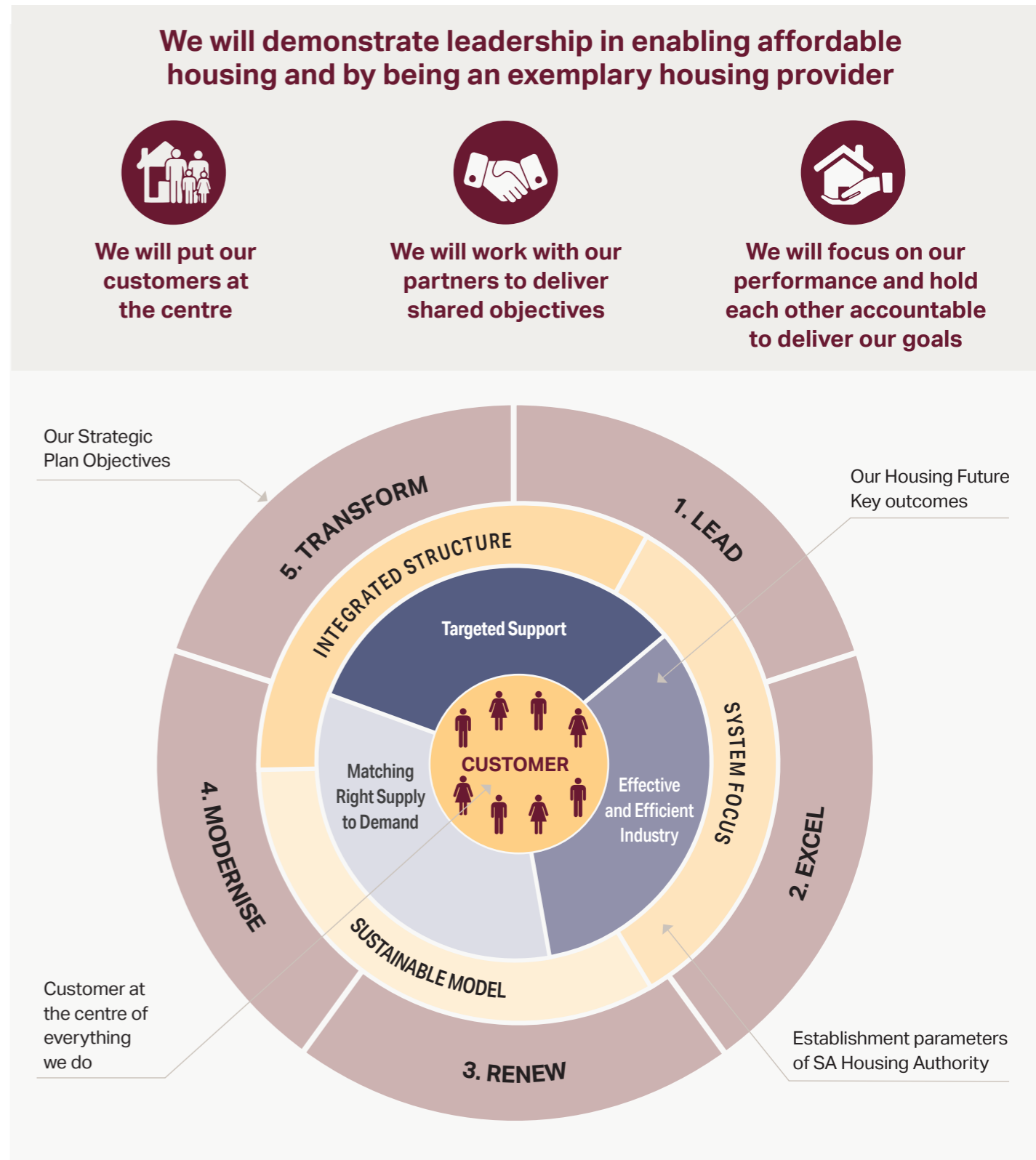
The SA Housing Authority *Strategic Plan 2020-2025* outlines the strategic direction we will take over the next five years to deliver better housing choices for South Australians.



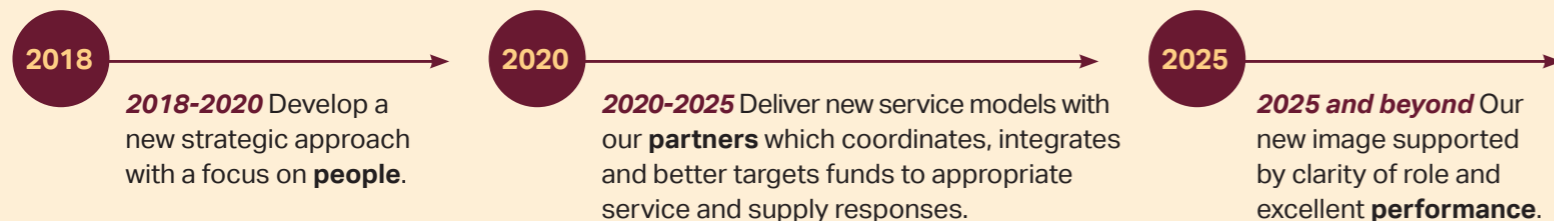
The Plan identifies five key objectives for the Authority to achieve success:

Objective	Measure
1. Lead Model a strong, fair and inclusive housing system that delivers on community expectations.	<i>Deliver 10,000 affordable housing solutions.</i>
2. Excel Equip our people to provide efficient and effective services for our customers.	<i>Improve culture indicators by 20%.</i>
3. Renew Invest in sustainable housing to provide greater choice and better customer outcomes that support state growth.	<i>Invest \$452m into new social and affordable housing supply.</i>
4. Modernise Make it easier for South Australians to get the housing assistance they need, when they need it.	<i>Increase the number of housing registrants receiving at least one housing related service by 10%.</i>
5. Transform Design and deliver new homelessness service models with our partners to assist people to remain in or achieve sustained housing.	<i>Achieve Functional Zero* for rough sleepers.</i>

*Functional Zero happens when a community's average housing placement rate is more than the number of people sleeping rough (Adelaide Zero Project).



Our transformation timeline



Read the full Strategic Plan at www.housing.sa.gov.au/strategicplan