South Australia's Housing, Homelessness and Support Strategy Strategic Intent 2019

Vision

All South Australians have access to appropriate and affordable housing that contributes to social inclusion and economic participation.

OUTCOMES

CUSTOMER AT CENTRE

Meeting the housing needs of customers and community to support life opportunity. EFFECTIVE AND EFFICIENT INDUSTRY

A high-performing sector and industry that delivers good customer outcomes.

MATCHING THE RIGHT SUPPLY TO DEMAND

A well-functioning and resilient housing market that supports housing choice and supply. TARGETED SUPPORT

People are supported out of crisis or homelessness to maintain and improve their housing outcomes.

OBJECTIVES

- Streamlined and simplified access
- Increase inclusion and economic participation
- Consumer voice embedded in their decision making
- People achieving their housing aspirations
- More flexibility and responsiveness to meet culturally appropriate supply and service needs.

- Well regulated and governed
- Market coverage
- Building the industry and skills for the future
- Joined up systems
- System viability
- Best use of subsidy.
- Increased housing options and choice
- Attracting private investment
- Integrated planning and delivery
- Innovation new models
- Housing as economic infrastructure
- Addressing specific regional needs
- Place making and renewal.

- Prevention and early intervention
- Services tailored to need
- Safety and stability
- Reward for positive outcomes
- Options to facilitate housing pathways
- Services and housing alignment.

PRINCIPLES - HOW WE WORK TOGETHER

Collaborative • Customer-Focussed • Fair and Equitable • Transparent and Accountable • Responsive • Simple • Sustainable and Future Focussed

INITIATIVE AREAS FOR EXPLORATION

- Improve cultural inclusivity and responsiveness of the housing system for Aboriginal people
- Enhance consumer voice in decision making
- Modernise and reform the private rental market, ensuring balanced rights of tenants and landlords
- Develop innovative approaches to make private rental more accessible and affordable
- Increase security of rental tenancies, including longer term leases
- Deliver an Aboriginal Housing Strategy and implement its actions
- Create opportunities for tenant employment
- Improve the accessibility of services and information
- Culturally and socially inclusive housing designs and communities
- Consider a new social contract with tenants for mutual obligation
- Support the mobility and housing choice of customers.

- Maximise the use of SDA funding and other funding streams such as CRA and NRAS
- Investigate options to address the core issues raised in the 2018 SAHT Triennial Review
- Community education programs and communications around housing problems and solutions
- Review and improve the transparency of financial models, charges and subsidy within the housing system
- Critically examine the role of the SA Housing Authority and other stakeholders in the system
- Implement changes to statebased regulation/legislation to support the new Strategy.

- Develop innovative, creative and modern forms of supply to meet future need
- Explore initiatives, financing and incentives to attract new housing developers and developments
- Support people to live in different ways, including creative non-bricks and mortar options
- Encourage solutions to increase the supply of affordable rental options
- Consider lifting the minimum standard for new homes to the Livable Housing Design Guidelines – Silver Level
- Investigate benefits and impacts of transferring management of further housing stock from public to community housing
- Examine property costs and its impact on housing supply
- Clarify the housing provider of last resort and the funding required for this role
- Link infrastructure, planning and transport investment with affordable housing.

- Reform the homelessness system, sector, supports and funding
- Investigate new housing options for children leaving residential care
- Develop customised housing and support options for a range of people
- Reorientation of the domestic violence system to enable women to stay safely in their own home
- Work with financiers to increase home purchase options for low-income earners
- Develop a consistent framework for providing supports regardless of the asset type/provider
- Increase the focus on prevention and early intervention for those in housing stress and/or at risk of homelessness
- Tackle the root causes of rough sleeping
- Develop flexible and tailored support packages for those at risk
- Address the usage of motels for emergency accommodation.