

Understanding your Housing SA Account Statement



Government
of South Australia
SA Housing Authority

South Australian Housing Trust

Customer reference: 123456789
As at: 16 October 2020

Example Tenant
1 Housing Road
ADELAIDE SA 5000



Government
of South Australia

SA Housing Authority

Housing SA

ACCOUNT STATEMENT

From 17/04/2020 to 16/10/2020

Account Summary

Need help?

Visit www.sa.gov.au/housing
Call 131 299

Payment reference	Segment	Opening balance	Debits	Credits	Closing balance
0000240000	Rent	\$200.00CR	\$2,500.00DR	\$2,400.00CR	\$100.00CR
0000040000	Bond Deposit	\$0.00DR	\$100.00DR	\$100.00CR	\$0.00DR
0000170000	Water	\$0.00DR	\$170.00DR	\$170.00CR	\$0.00DR
0000095000	Repairs	\$0.00DR	\$95.00DR	\$95.00CR	\$0.00DR
0000000011	Debt for Recovery	\$0.00DR	\$0.00DR	\$0.00DR	\$0.00DR
	TOTAL	\$200.00CR	\$2,865.00DR	\$2,765.00CR	\$100.00CR

Debits (DR) are charges to your account. If your closing balance is in debit, this is the amount you owe Housing SA. Credits (CR) include payments and credits applied to your account. If your closing balance is in credit, this is the amount you're in advance.

4 How to pay

Automatic payments



Visit www.sa.gov.au/housing/payhousingsa or contact us on 131 299 to set up automatic deductions using EasyPay or Direct Debit.

Phone and internet banking

Use the reference number shown in the account summary above for the segment you want to pay



Pay through BPAY® using online banking **Bill Code:** 78683
Reference: payment reference number



Pay through BPOINT at www.bpoint.com.au or call 1300 276 468

Bill code: 35400
Reference: payment reference number

Paying in person

Use your Housing SA payment card or statement



Pay in person at any Service SA.
Reference: payment reference number



Pay in person at any post office using POSTBILLPAY® and barcode below.
Bill Code: *933
Reference: payment reference number



933 123456780000240000

Some credit card transactions may attract a fee.
BPAY® registered to BPAY Pty Ltd ABN 69 079 137 518. Australia Post, Postbillpay® and their associated device marks are trademarks (registered or otherwise) of the Australian Postal Corporation.

ACCSTATEMENT

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Complete transaction history from 17/04/2020 to 16/10/2020

Please note that extra debits or credits may have been added since this statement was sent. Please contact us if your balance is different to what you expect or you're not sure when to make your next payment.

Rent (0000240000)

Opening balance at 17/04/2020				\$200.00CR
Date	Transaction details	Debits	Credits	Balance
24/04/2020	Standard debit	\$100.00DR		\$100.00CR
01/05/2020	Standard debit	\$100.00DR		\$0.00DR
01/05/2020	Rent Deduction Scheme (Epy)		\$200.00CR	\$200.00CR
08/05/2020	Standard debit	\$100.00DR		\$100.00CR
15/05/2020	Standard debit	\$100.00DR		\$0.00DR
15/05/2020	Rent Deduction Scheme (Epy)		\$200.00CR	\$200.00CR
22/05/2020	Standard debit	\$100.00DR		\$100.00CR
29/05/2020	Standard debit	\$100.00DR		\$0.00DR
29/05/2020	Rent Deduction Scheme (Epy)		\$200.00CR	\$200.00CR
05/06/2020	Standard debit	\$100.00DR		\$100.00CR
12/06/2020	Standard debit	\$100.00DR		\$0.00DR
12/06/2020	Rent Deduction Scheme (Epy)		\$200.00CR	\$200.00CR
19/06/2020	Standard debit	\$100.00DR		\$100.00CR
26/06/2020	Standard debit	\$100.00DR		\$0.00DR
26/06/2020	Rent Deduction Scheme (Epy)		\$200.00CR	\$200.00CR
03/07/2020	Standard debit	\$100.00DR		\$100.00CR
10/07/2020	Standard debit	\$100.00DR		\$0.00DR
10/07/2020	Rent Deduction Scheme (Epy)		\$200.00CR	\$200.00CR
17/07/2020	Standard debit	\$100.00DR		\$100.00CR
24/07/2020	Standard debit	\$100.00DR		\$0.00DR
24/07/2020	Rent Deduction Scheme (Epy)		\$200.00CR	\$200.00CR
31/07/2020	Standard debit	\$100.00DR		\$100.00CR
07/08/2020	Standard debit	\$100.00DR		\$0.00DR
07/08/2020	Rent Deduction Scheme (Epy)		\$200.00CR	\$200.00CR
14/08/2020	Standard debit	\$100.00DR		\$100.00CR
21/08/2020	Standard debit	\$100.00DR		\$0.00DR
21/08/2020	Rent Deduction Scheme (Epy)		\$200.00CR	\$200.00CR
28/08/2020	Standard debit	\$100.00DR		\$100.00CR
04/11/2020	Standard debit	\$100.00DR		\$0.00DR
04/11/2020	Rent Deduction Scheme (Epy)		\$200.00CR	\$200.00CR
11/09/2020	Standard debit	\$100.00DR		\$100.00CR
18/09/2020	Standard debit	\$100.00DR		\$0.00DR
18/09/2020	Rent Deduction Scheme (Epy)		\$200.00CR	\$200.00CR
25/09/2020	Standard debit	\$100.00DR		\$100.00CR
02/10/2020	Standard debit	\$100.00DR		\$0.00DR
09/10/2020	Rent Deduction Scheme (Epy)		\$200.00CR	\$200.00CR
16/10/2020	Standard debit	\$100.00DR		\$100.00CR
Closing balance at 16/10/2020				\$100.00CR

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Bond Deposit (0000040000)

Opening balance at 17/04/2020				\$0.00DR
Date	Transaction details	Debits	Credits	Balance
18/04/2020	Bond charge	\$100.00DR		\$100.00DR
19/04/2020	Adjustment bond credit		\$100.00CR	\$0.00DR
Closing balance at 16/10/2020				\$0.00DR

Water (0000170000)

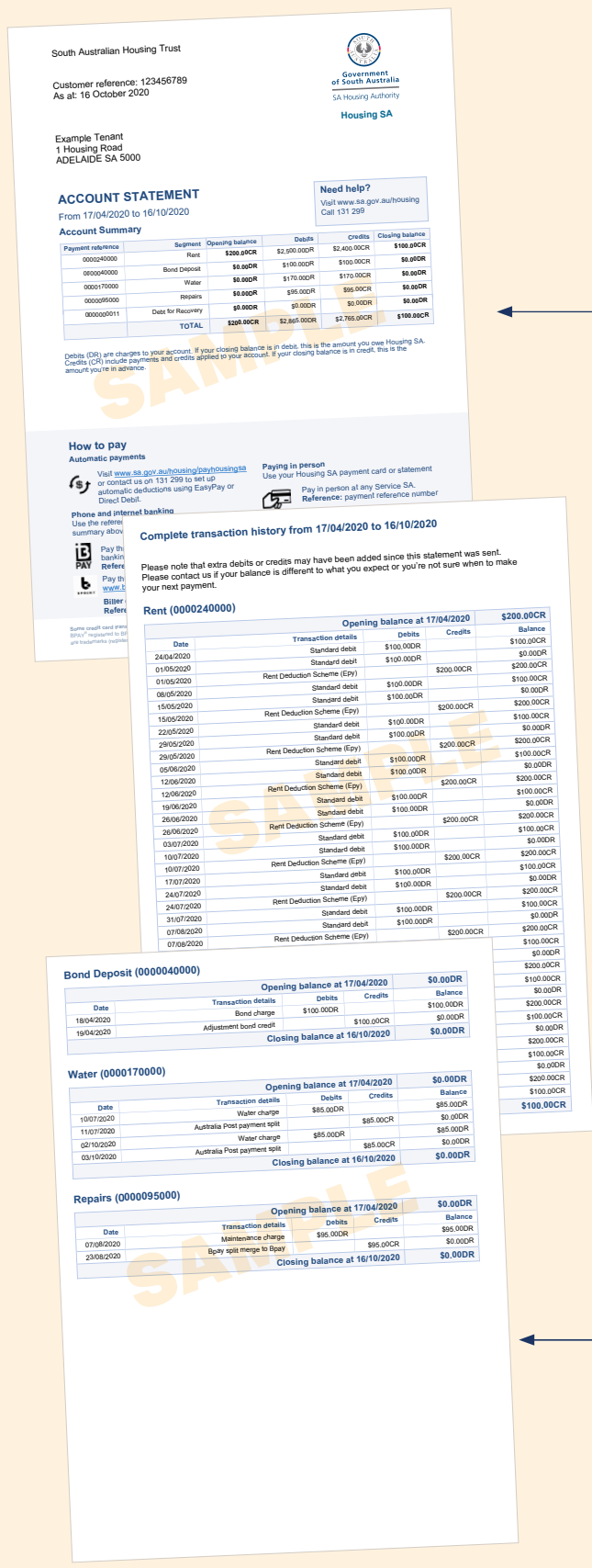
Opening balance at 17/04/2020				\$0.00DR
Date	Transaction details	Debits	Credits	Balance
10/07/2020	Water charge	\$85.00DR		\$85.00DR
11/07/2020	Australia Post payment split		\$85.00CR	\$0.00DR
02/10/2020	Water charge	\$85.00DR		\$85.00DR
03/10/2020	Australia Post payment split		\$85.00CR	\$0.00DR
Closing balance at 16/10/2020				\$0.00DR

Repairs (0000095000)

Opening balance at 17/04/2020				\$0.00DR
Date	Transaction details	Debits	Credits	Balance
07/08/2020	Maintenance charge	\$95.00DR		\$95.00DR
23/08/2020	Bpay split merge to Bpay		\$95.00CR	\$0.00DR
Closing balance at 16/10/2020				\$0.00DR

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Understanding your Housing SA Account Statement



- 1 Payment Reference**

Your Housing SA account is organised into segments. This will make it easier for you to read your statements and direct your payments.

These are your unique reference numbers for each segment of your account. Keep them handy when you're making a payment.
- 2 Closing balance**

The balance of each segment of your account will appear here.
- 3 Closing total**

This is the balance of your total account. If this says DR, this is the amount you owe Housing SA. If this says CR, this is the amount you're in advance.
- 4 How to pay**

This section outlines the various methods of payment available to you. Remember to use your payment reference number (no.1) when making a payment to a segment (eg - use your water segment reference number when making a water payment).
- 5 Transaction history**

The transaction details for charges and payments for each of your account segments will appear here.

Transaction details for each segment will only appear if there has been a transaction within the statement period.