

# Understanding your Housing SA Water Invoice – Shared



Government  
of South Australia  
SA Housing Authority

**SOUTH AUSTRALIAN HOUSING TRUST**  
ABN: 17 545 435 789  
GPO BOX 1669 Adelaide SA 5001



**Government  
of South Australia**

Example Tenant  
1 Housing Road  
ADELAIDE SA 5000

SA Housing Authority  
Housing SA

## WATER INVOICE

### Need help?

Visit [www.sa.gov.au/housing](http://www.sa.gov.au/housing)  
Call 131 299

1	Customer reference	1234567
	Payment reference	2345678
2	Date issued	22/01/2020
	Invoice reference	123123
	Payment due by	<b>05/02/2020</b>
3	Total due	<b>\$11.22</b>

### Summary of charges

4	Property address	1 Housing Road Adelaide SA 5000	
	Meter type	Shared	Properties 5
5	Total charges	\$30.89	
	Less total allowances	\$14.67	
6	Less SA Government Concession	\$5.00	
	Total due	<b>\$11.22</b>	

Water usage details are shown on the back of this invoice. You may have other outstanding amounts or credits for water. A summary of your account is on the back of this invoice.

## 7 How to pay

Quote the reference number shown below when you pay.

### Automatic payments

Visit [www.sa.gov.au/housing/payhousingsa](http://www.sa.gov.au/housing/payhousingsa) or contact us on 131 299 to set up automatic deductions using EasyPay or Direct Debit.

### Phone and internet banking



Pay through BPAY<sup>®</sup> using online banking  
**Billers Code:** 78683  
**Reference:** 2345678



Pay through BPOINT at  
[www.bpoint.com.au](http://www.bpoint.com.au) or call 1300 276 468  
**Billers code:** 35400  
**Reference:** 2345678

### Paying in person

Use your Housing SA payment card or invoice



Pay in person at any Service SA office.  
**Reference:** 2345678



Pay in person at any post office using  
POSTBILLPAY<sup>®</sup> and barcode below.  
**Billers Code:** \*933  
**Reference:** 2345678



933 123456782345678

Some credit card transactions may attract a fee.  
BPAY<sup>®</sup> registered to BPAY Pty Ltd ABN 69 079 137 518. Australia Post, Postbillpay<sup>®</sup> and their associated device marks are trademarks (registered or otherwise) of the Australian Postal Corporation.

WATERINVSHRM



### Water usage details

8	Previous total usage	10 kL
	Current total usage	11 kL

9 Your water use details (in kilolitres (kL) – 1 kL = 1000L)

10	Calculation reference		68911	
	Water use period		22 October 2019 to 21 January 2020 (91 Days)	
	Tier	Usage	Rate	Charge
	Tier 1	6.51 kL	\$2.392 per kL	\$15.57
	Tier 2	4.49 kL	\$3.413 per kL	\$15.32
	Total usage	11 kL	Total charges	\$30.89
11	Landlord allowance	3.3 kL	\$3.413 per kL	\$11.26
	Tenant allowance	1 kL	\$ 3.413 per kL	\$3.41
	Less total allowances			\$14.67
12	Less SA Government Concession			\$5.00
	<b>Total due</b>			<b>\$11.22</b>

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Please note: Your water allowance expires on 17/06/2020.

### ACCOUNT SUMMARY

Customer reference: 1234567

As at: 22 January 2020

13	Payment Reference	Segment	Balance
	1234567	Rent Account	0.00
	00001234	Water Charge Account	50.00CR
	00002345	Rechargeable Repairs Account	0.00
	00003456	Debt for Recovery	0.00

DR is the amount that you owe Housing SA  
CR is the amount that you're in credit or advance

# Understanding your Housing SA Water Invoice – Shared



Government of South Australia  
SA Housing Authority

## 1 Payment Reference

This is your unique water reference number. Keep it handy when you're paying your water invoice.

## 2 Payment due by

You need to pay your invoice by this date. If you are unable to pay in full, contact Housing SA to talk about your options.

## 3 Total due

This is the total amount you need to pay. It does not include any other unpaid charges you might have with Housing SA.

You can find a summary of your account at the back of your invoice (no. 13).

## 4 Meter type

This shows the type of water meter you have at your property. You can also see the number of properties you share with.

## 5 Less total allowances

If anyone in your group for a shared meter has any approved allowances with Housing SA, the total deduction amount will appear here.

## 6 Less SA Government concession

If you have a current SA government concession, the total deduction amount will appear here.

## 7 How to pay

These are the ways you can pay your invoice. Remember to use your water reference number (no. 1) when making a payment.

## 8 Water usage details

This displays the amount of water you are being charged for in this invoice and your previous invoice.

## 9 Your water usage details

Your water is charged based on the average amount of water used among all properties attached to your meter.

This is a breakdown of your water usage for this invoice in kilolitres and shows the charges at each rate (as set by SA Water).

## 10 Water use period

This shows the period of this invoice (usually three months).

## 11 Allowances

If anyone in your group for a shared meter has approved allowances with Housing SA, they will appear here.

## 12 SA Government Concession

If you have a current SA government concession, the total deduction amount will appear here.

## 13 Account Summary

This is a summary of your Housing SA account organised into segments.

If the total balance says CR, you are in credit or advance. If it says DR, you may owe money and should contact us.

*Please note: You may not see an Account Summary on your water invoice while we are transitioning. This will display on your water invoices in the future.*

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ABN: 17 545 435 789  
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1 Housing Road  
ADELAIDE SA 5000

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Call 131 259

**WATER INVOICE**

Customer reference	1234567
Payment reference	2345678
Date issued	20/01/2020
Invoice reference	123123
Payment due by	05/02/2020
Total due	\$11.22

**Summary of charges**

Property address	1 Housing Road Adelaide SA 5000
Meter type	Shared (Properties) 2
Total charges	\$30.89
Less total allowances	\$14.87
Less SA Government Concession	\$5.00
<b>Total due</b>	<b>\$11.22</b>

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**How to pay**  
Quote the reference number shown below when you pay.

**Automatic payments**  
Visit [www.sa.gov.au/housing/automaticpayments](http://www.sa.gov.au/housing/automaticpayments) or contact us on 131 259 for more information. Decisions using EasyPay or Direct Debit. Reference: 2345678

**Phone and internet banking**  
Pay through BSA's® using online banking. Refer Code: 10015. Reference: 2345678

**Pay through BPAY® at**  
Refer Code: 10015 or call 1300 276 468. Reference: 2345678

**Pay in person**  
Use your Housing SA payment card or invoice. Pay in person at any Service SA office. Reference: 2345678

**Pay in person at any post office using POSTSALPA® and internet banking**  
Refer Code: 10015. Reference: 2345678

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**Water usage details**

Previous total usage	10 KL
Current total usage	11 KL

Your water use details (in kilolitres (KL) - 1 KL = 1000L)

Calculation reference	89911		
Water use period	22 October 2019 to 21 January 2020 (91 Days)		
Tier	Usage	Rate	Charge
Tier 1	6.51 KL	\$2,392 per KL	\$15.57
Tier 2	4.49 KL	\$3,413 per KL	\$15.32
Total usage	11 KL	Total charges	\$30.89
Landlord allowance	3.3 KL	\$3,413 per KL	\$11.26
Tenant allowance	1 KL	\$ 3,413 per KL	\$3.41
		Less total allowances	\$14.87
		Less SA Government Concession	\$5.00
		<b>Total due</b>	<b>\$11.22</b>

Please note: Your water allowance expires on 17/08/2020.

**ACCOUNT SUMMARY**  
Customer reference: 1234567  
As at: 22 January 2020

Payment Reference	Segment	Balance
1234567	Rent Account	0.00
00001234	Water Charge Account	50.00CR
00002345	Rechargeable Repairs Account	0.00
00003456	Debt for Recovery	0.00

CR is the amount that you owe Housing SA  
DR is the amount that you're in credit or advance