











Contact us

-  **Return form to:** Customer Feedback
GPO Box 1669 Adelaide SA 5001
-  **Email** housingfeedback@sa.gov.au
-  **Online** at www.sa.gov.au/housing
-  **Phone** 131 299
-  **Visit** one of our Housing SA offices
-  **Maintenance enquiries** 131 288
-  **National Relay Services**
TTY/Voice calls 133 677
Speak and Listen 1300 555 727

What happens to my feedback?

-  We will share your compliment with the person or area.
-  We will pay attention to your complaint right away and try to find a solution. We will tell you what happens with your complaint.
-  We will find the right person to look into your suggestion. We will tell you what happens with your feedback.

If you are not happy with our response, you can contact:

-  **Ombudsman SA**
(08) 8226 8699
1800 182 150 (Outside Metro)
-  PO Box 3651, Rundle Mall
Adelaide SA 5000
-  ombudsman@ombudsman.sa.gov.au
-  www.ombudsman.sa.gov.au

-  **Health and Community Services
Complaints Commissioner**
(08) 8226 8666
1800 232 007 Country SA (land line)
-  PO Box 199, Rundle Mall
Adelaide SA 5000
-  www.hcscs.sa.gov.au

**For more
information,
call 131 299**

DEC 2018

Housing SA Customer Feedback

Tell us what you think



**Government of
South Australia**

Tell us what you think | Housing SA customer feedback form

First name:

Last name:

Address:

Postcode:

Phone:

Email:

Date:

I am a: (tick box)

Housing SA customer

Housing SA customer relative

Other (specify) _____



Compliment



Complaint



Suggestion

What would you like to tell us?

Contact me by: (tick box)



Phone



Email



Letter

We collect, manage, use and disclose personal information in accordance with the Information Privacy Principles Instruction.

What you tell us is private.

We only use the ideas to help make our services better.

What would you like to happen?