Homelessness Winter Strategy

Regional Toolkit 2023





Government of South Australia SA Housing Authority

Winter Response

Regional Toolkit to support people rough sleeping connect to appropriate supports during winter.

Adelaide City and Eastern Adelaide

Burnside, Campbelltown, Norwood, Payneham, St Peters, Prospect, Walkerville, Unley

Homeless Connect SA

(1800 003 308 (available 24/7)

Toward Home Access Team

- 【 1800 809 273
- 🕓 Monday to Friday 9am to 5pm
- Ҟ www.towardhome.org.au

Street Connect

Ҟ www.streetconnect.sa.gov.au

Referrals can be made anytime and only within the CBD. The Resolve team will respond within 24 hours

Hutt Street Centre

- 258-262 Hutt Street
- (08) 8418 2500
- Monday to Friday 9am to 4.30pm Saturday – 7am to 9am

WestCare Centre

- 11-19 Millers Court
- (08) 8118 5200
- 🕓 Monday to Friday & Sun 9am to 1pm

Resolve (THA Assertive outreach team)

- CBD and parklands (as required, in other areas)
- 【 1800 569 086
- 7:30am-9:30am and 4:30pm-6:30pm (open 7 days)

Wardli-Ana (THA Aboriginal specific assertive outreach team)

- CBD and parklands
- 1800 809 273
- 🕓 Monday to Friday 10:30am to12:30pm

The Salvation Army – Doorways Community Support

- 277 Pirie street, Adelaide
- 【 (08) 8227 0199
- 🕓 Monday to Friday 9.30am to 3.30pm

Additional supports

available during code blue activations:

Hutt Street Centre

Extendend opening hours

(08) 8418 2500

WestCare Centre

(08) 8118 5200 Overnight accommodation

Resolve (THA Assertive outreach team)

1800 569 086

Extended outreach support from 7am-8pm As required, in response to local intel.

Northern Adelaide

Playford, Salisbury, Tea Tree Gully, Barossa, Gawler

Homeless Connect SA

🐛 1800 003 308 (available 24/7)

Adelaide North West Homelessness Alliance Access Team

- 🐛 1800 569 086
- 🕓 Monday to Friday 9am to 5pm
- Ҟ www.support@anwhahome.org.au

ANWHA Youth Service – Elizabeth

- 💡 34 York Town Road, Elizabeth Park
- 🐛 1800 569 086
- 🕓 Monday to Friday 9am to 5pm

ANWHA – Elizabeth

- Elizabeth Clock Tower
- 🐛 1800 569 086
- 🕓 Monday to Friday 9am to 5pm

ANWHA Youth Service - Nurioopta

- 21 Second St, East Room, Nurioopta
- 🐛 1800 569 086
- 🕓 Monday to Friday 9am to 5pm

ANWHA – Gawler

- 💡 148 Murray St, Gawler
- 🐛 (08) 8522 2878 (services by appointment)
- O Mondays each week

North East Community House - Hillcrest

- 9 27-31 Queensborough Avenue, Hillcrest
- 🐛 (08) 8369 0329
- Monday to Thursday 9am to 4pm Friday – 9am to 3pm

Additional support

available during code blue activations:

ANWHA access

1800 569 086

• Monday to Friday – 9am to 5pm After hours support Homeless Connect SA. As required, in response to local intel.

Southern Adelaide

Holdfast Bay, Marion, Mitcham, Onkaparinga

Homeless Connect SA

(1800 003 308 (available 24/7)

Toward Home Access Team

- oward Home Access
- **(** 1800 809 273
- 🕓 Monday Friday 9am to 5pm
- Ҟ www.towardhome.org.au

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- S.A.F.E Centre Christies Beach
- 8 Fowey Street, Christies Beach
- 【 (08) 7200 5611
- 🕓 Monday to Friday 9am to 5pm

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MarionLIFE Community Services

- 💡 887 Marion Rd, Mitchell Park
- 【 (08) 8277 0304
- 🕓 Monday to Thursday 9am to 12pm

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Southern Pathways Centre

- 34 Beach Road, Christies Beach
- 【 1800 809 273
- 🕓 Monday to Friday 9am to 5pm

Resolve (THA Assertive outreach team)

【 1800 569 086

Additional supports

available during code blue activations:

Resolve (THA Assertive outreach team)

- 1800 809 273
- 🕓 Monday to Friday 9am to 5pm

Extended outreach support from 7am-8pm As required, in response to local intel.

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Sonder Marion

- 233 Sturt Road, Marion
- 1800 717 676
- 🕓 Monday to Friday 9am to 5pm

Adelaide Hills & Mount Barker

Homeless Connect SA

🐛 1800 003 308 (available 24/7)

Toward Home Access Team

- 1800 809 273
- () Monday to Friday 9am to 5pm
- Ҟ www.towardhome.org.au

The Hut Community Centre - Aldgate

- 1 Euston Road, Aldgate
- (08) 8339 4400
- O Monday to Friday 9am to 4pm

Strath Neighborhood Centre - Strathalbyn

- 6 Parker Avenue, Strathalbyn
- 🕻 0431 337 044
- O Monday to Friday 9am to 3:30pm

Resolve (THA Assertive outreach team)

1800 569 086

<u>Additional support</u> available during code blue activations:

Resolve (THA Assertive outreach team)

🕻 1800 809 273

Western Adelaide

Charles Sturt, Port Adelaide, West Torrens

Homeless Connect SA

🕻 1800 003 308 (available 24/7)

Adelaide North West Homelessness Alliance

- 【 1800 569 086
- 🕓 Monday to Friday 9am to 5pm
- ▶ support@anwhahome.org.au

ANWHA Aboriginal Service

- 💡 45-47 Tapleys Hill Road, Hendon
- 🕻 (08) 8202 5610
- 🕓 Monday to Friday 9am to 5pm

ANWHA Aboriginal Service

- 9 32 Third Avenue, Woodville Gardens
- 🕻 (08) 8243 1698
- 🕓 Monday to Friday 9am to 5pm

ANWHA – Port Adelaide

- 💡 64 Dale Street, Port Adelaide
- 🐛 1800 569 086
- 🕓 Monday to Friday 9am to 5pm

ANWHA Coordinated Outreach

- Port Adelaide
- 1800 569 086
- 🕓 Monday, Thursday and Fridays, or as required

Homelessness Connections Officer, City of PAE

- 🐛 (08) 8405 6600 or 1800 629 888
- 🕓 Monday to Friday 9am to 5pm

Additional support

available during code blue activations:

ANWHA access

- 🐛 1800 569 086
- 🕓 Monday to Friday 9am to 5pm
- As required, in response to local intel.

Riverland

Homeless Connect SA

🐛 1800 003 308 (available 24/7)

Riverland Domestic Violence Service

(Centacare Catholic Family Services)

- 【 (08) 8303 6640
- 🕓 Monday to Friday 9am to 5pm

ac.care (Homelessness)

- 5 Kealley Street, Berri
- (08) 8580 5300
- 🕓 Monday to Friday 9am to 5pm

Murray Mallee

Homeless Connect SA

🕻 1800 003 308 (available 24/7)

Murray Mallee Adelaide Hills Domestic Violence Services (Centacare Catholic Family Services)

1A 2-6 Sturt Reserve Road, Murray Bridge

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- (08) 8228 8960
- 🕓 Monday to Friday 9am to 5pm

Murray Bridge Community Centre

- 💡 18 Beaty Terrace, Murray Bridge
- 🕻 (08) 8531 1799
- 🕓 Monday to Friday 9am to 4pm

ac.care (Homelessness)

- 29 Bridge Street, Murray Bridge
- 🕻 (08) 8531 4900
- 🕓 Monday to Friday 9am to 5pm

Limestone Coast

Homeless Connect SA

1800 003 308 (available 24/7)

Limestone Coast Domestic Violence Service (Centacare Catholic Family Services)

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- 🕻 (08) 8303 6640
- 🕓 Monday to Friday 9am to 5pm

Mount Gambier Community Centre

- 22 Ferrers Street, Mount Gambier
- (08) 7725 3000
- 🕓 Monday to Friday 9am to 5pm

Fleurieu and Kangaroo Island

Homeless Connect SA

🐛 1800 003 308 (available 24/7)

Fleurieu and Kangaroo Island Domestic Violence Service

💡 118 Main Road, Morhpett Vale

Junction Australia

- 9 16 Telegraph Road, Kingscote
- 1300 694 961
- 🕓 Monday to Friday 9am to 5pm

Junction Australia (Homelessness)

- 9 31B Cadell Street, Goolwa
- 🐛 (08) 8392 307
- 🕓 Monday to Friday 9am to 5pm

Clare and Gilbert Valley

Clare, Burra, Port Wakefiled

Homeless Connect SA

- (1800 003 308 (available 24/7)

Uniting Country SA – Homelessness and Domestic Violence Support Service

- 3/9 Strickland Street, Clare
- (08) 8841 2856
- 🕓 Monday to Friday 9am to 5pm

Additional support

available during code blue activations:

Uniting Country SA – Assertive Outreach

As required, in response to local intel

Coober Pedy

Homeless Connect SA

🐛 1800 003 308 (available 24/7)

Uniting Country SA - Homelessness, Domestic and Aboriginal Family Violence services

♀ 28 Paxton Road, Coober Pedy

🕻 1300 067 777

🕓 Monday to Friday – 9am to 5pm

Eyre and Far Western

Ceduna, Streaky Bay

Homeless Connect SA

1800 003 308 (available 24/7)

Centacare Catholic Country SA

💡 45 Poynton Street, Ceduna

(08) 8628 7600

🕓 Monday to Friday – 9am to 5pm

<u>Additional supports</u> available during code blue activations:

Centacare Catholic Country SA - Centre Respite (Ceduna)

🐛 (08) 8628 7600

Extended opening hours of office (if required)

Wangka Wilurrara Transitional Accommodation Centre

- 💡 21 Goode Road, Ceduna
- (08) 8625 3522

Meals & Shelter options (if required)

Sobering Up Centre – Shelter option

💡 Dowling Cres, Ceduna

🐛 (08) 8625 3810

If required + vacancies

SAPOL – Transport, material assistance

💡 East Terrace, Ceduna

Lower Eyre Peninsula

Elliston, Wudina, Port Lincoln, Tumby Bay

- Homeless Connect SA
- 1800 003 308 (available 24/7)

- Community House Port Lincoln
- 14 Conrad Street, Port Lincoln
- 🕻 (08) 8683 4722
- 🕓 Monday to Friday 9am to 4pm

Port Lincoln Domestic and Aboriginal Family Violence Service – Yarredi Services

- 13 Dutton Street, Port Lincoln
- 【 (08) 8683 0311
- 🕓 Monday to Friday 9am to 5pm

Port Lincoln – West Coast Youth and Community Support Services

- 1/7 Mortlock Terrace, Port Lincoln
- 【 (08) 8683 0072
- 🕓 Monday to Friday 9am to 5pm

Additional supports

available during code blue activations:

West Coast Youth and Community Support Services – Assertive Outreach

- 1/7 Mortlock Terrace, Port Lincoln
- (08) 8683 0072
- C Monday to Friday 9am to 5pm

Port Lincoln Librabry and WCYS Youth Hub – Respite

As required, in response to local intel.

Port Pirie, Peterborough & Flinders Ranges

Homeless Connect SA

🕻 1800 003 308 (available 24/7)

Uniting Country SA – Generic and Youth Homelessness Service

60 Florence Street, Port Pirie

- 【 (08) 8633 8600
- 🕓 Monday to Friday 9am to 5pm

Uniting Country SA – Domestic Violence Support Service

- 61 Florence Street, Port Pirie
- (08) 8633 8600
- 🕓 Monday to Friday 9am to 5pm

<u>Additional support</u> available during code blue activations:

Uniting Country SA – Port Pirie Community Centre

- Port Pirie Community Centre
- 【 1300 067 777

Copper coast and Yorke Peninsula

Kadina

Homeless Connect SA

1800 003 308 (available 24/7)

Uniting Country SA – Domestic Violence Support Service

- 💡 8 Digby Street, Kadina
- (08) 821 0300
- 🕓 Monday to Friday 9am to 5pm

Uniting Country SA – Generic and Youth Homelessness Service

💡 8 Digby Street, Kadina

- 🐛 (08) 8821 0307
- 🕓 Monday to Friday 9am to 5pm

Port Augusta & Far North

Homeless Connect SA

🐛 1800 003 308 (available 24/7)

Port Augusta Domestic and Aboriginal Family Violence Service (Uniting Country SA)

- 9 36 Stirling Road, Port Augusta
- 1300 067 777
- 🕓 Monday to Friday 9am to 5pm

The Salvation Army – Homelessness Service

- 1/96 Carlton Parade, Port Augusta
- 【 (08) 8641 1021
- 🕓 Monday to Friday 9am to 4pm

Uniting Country SA – Youth Homelessness Service

- 9 36 Stirling Road, Port Augusta
- 【 (08) 7628 3100
- 🕓 Monday to Friday 9am to 5pm

Additional support

available during code blue activations:

Uniting Country SA – Assertive Outreach

Sandhills, areas identified by community

L 1300 067 777 As required, in response to local intel

Whyalla

Homeless Connect SA

1800 003 308 (available 24/7)

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Centacare Domestic Violence and Homelessness Service (Centacare Catholic Family Services-Whyalla)

- 💡 5-7 Colebrook Street, Whyalla
- 🐛 (08) 8215 6370
- 🕓 Monday to Friday 9am to 5pm





SA Housing Authority